

UNCHAINED'S PRIVACY NOTICE

Last Modified: October 19, 2022

FACTS	WHAT DOES UNCHAINED DO WITH YOUR PERSONAL INFORMATION?
WHY?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.
WHAT?	The types of personal information we collect and share depend on the product or service you have with us. This information may include: <ul style="list-style-type: none"> • Social security number and transaction history • Account balances, payment history, and retirement assets • Checking account information and wire transfer instructions
HOW?	All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reason Unchained chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does UNCHAINED share?	Can you limit this sharing?
For our everyday business purposes— such as to process your transactions, maintain your account(s), respond to court orders or legal investigations.	Yes	No
For our marketing purposes— to offer our products and services to you	Yes	Yes
For joint marketing with other financial companies	Yes	Yes
For our affiliates' everyday business purposes— information about your transactions and experiences	No	We Don't Share
For our affiliates' everyday business purposes— information about your creditworthiness	No	We Don't Share
For our affiliates to market to you	No	We Don't Share
For our nonaffiliates to market to you	No	We Don't Share

To limit our sharing	<ul style="list-style-type: none"> • Call, +1 (844) 846-2424 - Our menu will prompt you through your choices, or • Go to https://unchained.com/opt-out <p>Please note: If you are a new customer, we may begin sharing your information 30 days from the date we sent this notice. When you are <i>no longer</i> our customer, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing.</p>
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Questions?	Call, +1 (844) 846-2424, or go to Unchained.com
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Who we are	
Who is providing this notice?	Unchained Capital, Inc., and its Affiliates (Unchained Trading, LLC, Unchained Lending, LLC, and Bitcoin Collateral Services LLC), collectively referred to as “Unchained” in this notice

What we do	
How does Unchained protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include automated security monitoring, computer safeguards, secured files and secure building access.
How does Unchained collect my personal information?	We collect your personal information, for example, when you: <ul style="list-style-type: none"> • Give us your contact information • Open an account • Provide account information or make a wire transfer We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.
Why can't I limit all sharing?	Federal law gives you the right to limit only: <ul style="list-style-type: none"> • sharing for affiliates' everyday business purposes, information about your creditworthiness • sharing for affiliates from using your information to market to you. • sharing for nonaffiliates to market to you. State laws may give you additional rights to limit sharing. See below for more on your rights under state law.
What happens when I limit sharing for an account I hold jointly with someone else?	Your choices will apply to everyone on your account.

Definitions	
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies. <ul style="list-style-type: none"> • <i>Our affiliates include companies with an Unchained name, such as Unchained Trading, LLC and Unchained Lending, LLC, and others such as Bitcoin Collateral Services LLC.</i>
Joint marketing	A formal agreement between non affiliated financial companies that together market financial products or services to you. <ul style="list-style-type: none"> • <i>Our joint marketing partners include IRA custodians with which we partner on our retirement products, banks and other lenders with which we partner on loan origination, and payment networks.</i>
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies. <ul style="list-style-type: none"> • <i>Unchained does not share with nonaffiliates so they can market to you.</i>

Other important information	
<p>For California residents. Per California law, accounts with a California mailing address are automatically treated as if they have limited the sharing with nonaffiliates as described on page 1.</p>	
<p>For Nevada residents only. We are providing you this notice under state law. You may be placed on our internal Do Not Call List by contacting Unchained Capital in writing to PO Box 662, Austin, TX 78767, or by calling us at 1-844-846-2424.</p> <p>Nevada law requires we provide the additional following contact information: Bureau of Consumer Protection, Office of the Nevada Attorney General, 555 E. Washington St., Suite 3900, Las Vegas, NV 89101; Phone number: 702-486-3132; email: BCPINFO@ag.state.nv.us.</p>	
<p>For Vermont residents only. Per Vermont law, accounts with a Vermont mailing address are automatically treated as if they have limited the sharing as described on page 1. For joint marketing, we will only disclose your name, contact information and information about your transactions. We will not share information about your creditworthiness within our corporate family except with your consent, but we may share information about our transactions or experiences with you within our corporate family without your consent.</p>	
<p>Please see https://unchained.com/privacy_policy for more details on how we handle your personal information.</p>	